



Desktop Service Plans

Desktop Watch

\$10

Perfect for small businesses looking to secure their desktops with the latest patches, anti-virus definitions, spyware removal and workstation cleanup.

Desktop Watch+

\$20

All the services of our Essential Maintenance plus after-hour service requests for service work that doesn't include end-user interaction.

Desktop Care

\$30

All the services of our Essential+ along with 24/7 remote requests.

Desktop Complete

\$50+

The complete package for businesses trying to stay ahead of the curve. On-site and remote service is included.

DBLS provides an array of essential desktop management services at a flat rate to small and medium sized businesses. DBLS helps you minimize the considerable hidden costs of desktop ownership. DBLS also minimizes the daily hassles involved with using and managing technology, so you can get on with your business.

Desktop Services

Plan Services	Desktop Watch	Desktop Watch+	Desktop Care	Desktop Complete
Patch Management	✓	✓	✓	✓
Anti-Virus checks and scanning	✓	✓	✓	✓
Spyware detection and removal	✓	✓	✓	✓
Temporary File Detection & Workstation Cleaning	✓	✓	✓	✓
Alerting on potential hard drive failure using S.M.A.R,T technology	✓	✓	✓	✓
Asset reporting	x	✓	✓	✓
Workstation application upgrades	x	✓	✓	✓
After-hour service requests which require no end user interaction	x	✓	✓	✓
Remote Help Desk. (24/7)	x	x	✓	✓
Moving or setting up new users on covered workstations where on-site support is not required.	x	x	✓	✓
On-site support	x	x	x	✓